



N.A GLOBAL GROUP

TERMS & CONDITIONS

1. Scope of Services

N.A GLOBAL GROUP provides manufacturing and production-grade materials across a broad range of sectors and applications. All work performed by N.A GLOBAL GROUP is subject to approved quotations, specifications, documentation, and applicable project terms. No quotation, proposal, pricing, or scope of work shall be considered approved or binding unless formally issued or authorized by N.A GLOBAL GROUP.

2. Quotations & Pricing

All quotations issued by N.A GLOBAL GROUP may be revised based on material pricing, production requirements, lead times, freight costs, specification changes, or project scope modifications. Unless otherwise stated in writing, all quotations and pricing shall remain valid for a period of thirty (30) days from the date issued.

3. Orders & Production

Production shall commence only upon written approval, purchase order confirmation, or authorized project release by the customer. Any revisions, drawing changes, specification modifications, or scope adjustments submitted after approval may result in changes to pricing, lead times, production schedules, or delivery dates.

4. Lead Times & Delivery

N.A GLOBAL GROUP works to maintain accurate lead times and delivery schedules for all approved projects. Estimated lead times may vary due to material availability, production scheduling, freight carrier delays, international shipping conditions, customer revisions, or other circumstances outside reasonable operational control. Upon transfer of products, materials, or completed work to a freight carrier, shipping provider, or third-party logistics service, responsibility for transit handling, delays, loss, or shipping-related damage shall transfer to the respective carrier or delivery provider. Any claims relating to shipping damage, freight handling, or delivery conditions occurring after shipment release from N.A GLOBAL GROUP shall be directed to the applicable shipping provider.

5. Materials & Specifications

Customers are responsible for verifying all drawings, dimensions, specifications, tolerances, materials, and application requirements prior to production approval. N.A GLOBAL GROUP reserves the right to reject incomplete, inaccurate, or technically unfeasible requirements prior to manufacturing release.

6. Confidentiality

All drawings, specifications, models, pricing information, and technical documentation submitted to N.A GLOBAL GROUP shall be treated as confidential and used solely for approved business, manufacturing, and project-related purposes unless otherwise authorized in writing.

7. Payments

Payment terms may vary depending on project scope, order size, and customer approval status. Unless otherwise agreed in writing, payment or required deposit amounts shall be received prior to production release. Failure to meet agreed payment terms may result in production holds, delayed deliveries, order cancellation, or suspension of ongoing work until payment obligations are satisfied.

8. Liability

N.A GLOBAL GROUP shall not be held liable for damages, losses, delays, or performance issues resulting from improper installation, misuse, modification, unauthorized application, or handling of products, materials, or completed work after delivery or project release.

9. Acceptance

Submission of a purchase order, payment, project approval, or continued business engagement with N.A GLOBAL GROUP shall constitute acceptance of these Terms & Conditions.